

Standard Services & Fee Schedule 2024

ROUTINE CARE COORDINATION

Routine Care Coordination - Coordination of simple medical and dental appointments using SphereMetrics® - maritime medical database of vetted clinics, transportation, medications, documentation of fitness for duty, and real time updates via email to the local agent, the Master, the Member, and the Club when appropriate.

Per Case, Flat Rate^(1,2,3) - \$259

Approximately 90% of case fall into this category of service.

¹ Flat rate applies to the first four hours of care coordination. Additional time will be billed at the Clinical Case Management hourly rate.

² After Hours (\$129), Weekend (\$139 per day) and Holiday (\$269) surcharge will apply.

³ Cancellation Charge (\$229) Applies if arrangements were secured, or > 1 hour sourcing providers or specialists.

CLINICAL CASE MANAGEMENT

Clinical Case Management - When care exceeds basic coordination, SphereMD's licensed in-house case managers ensure ethical quality care while decreasing hospitalization lengths, facilitating faster repatriations, and ensuring care is delivered in the most cost effective manner.

Clinical Case Management, Hourly- \$249

Approximately 10% of cases fall into this category of service.

MEDICAL ADVICE AT SEA

Medical Advice at Sea - SphereMD's medical staff is available to advise U.S. bound vessels encountering a medical issue. This service is offered as needed to our P&I clients.

*Per Case, Initial Encounter⁽¹⁾ - \$599
Each Subsequent Encounter⁽²⁾ - \$349*

¹ Initial Encounter applies to the first Date of Service in which Medical Advice is provided.

² Subsequent Encounter applies to each additional Date of Service in which Medical Advice is provided for the same crew member.

OTHER SERVICES

Post-Incident Drug Testing - USCG approved post-incident drug testing 24/7 on-board and shore-side in most U.S. ports.